



SYNLAB LABORATORY SERVICES

CHRISTMAS & NEW YEAR 2023 OPENING HOURS

Our opening hours over the Christmas and New Year holiday period are detailed below:

Friday 22 nd December	-	8:30am to 4pm
Monday 25 th December	-	Closed (Bank Holiday)
Tuesday 26 th December	-	Closed (Bank Holiday)
Wednesday 27 th December	-	8:30am to 5pm
Thursday 28 th December	-	8:30am to 5pm
Friday 29 th December	-	8:30am to 5pm
Monday 1 st January	-	Closed (Bank Holiday)

Normal business hours of 8:30am to 5pm will resume from Tuesday 2nd January, 2024.

DRUG & ALCOHOL TESTING COLLECTION BOOKINGS

Our 24 hour Collection Booking Line is open as usual during the Christmas period. Should you need to book a collection, please call the Collections Booking Line on **01873 856771**.

CONSUMABLE ORDERS

Orders received before or on 15th December will be shipped for a pre-Christmas delivery.

Any orders received after 15th December will not be guaranteed to arrive before Christmas. Our warehouse will recommence shipping on 27th December.

SENDING SAMPLES TO THE PATHOLOGY LABORATORY

To avoid samples being held in transit over the Christmas period, we recommend a last sample shipping date by Royal Mail Tracked 24 of Wednesday 20th December.

If customers wish to ship samples via an alternative guaranteed delivery service, these samples must be guaranteed to arrive at SYNLAB no later than midday on Thursday, 21st December.

Should you have any queries please do not hesitate to contact us on **01873 856688** or help@synlab.co.uk.

A MESSAGE FROM SYNLAB

On behalf of all of my team here at SYNLAB Laboratory Services, and from SYNLAB UK and Ireland, I would like to thank you for our continued relationship, and choosing SYNLAB as your preferred supplier. We greatly value the relationship we have with you, and cherish every opportunity to exceed your expectations in serving your business, your employees and your customers over the years to come.

However you spend time over the festive period, everyone at SYNLAB Laboratory Services wishes you good health and great happiness!

Adam Stretton

General Manager